

# AUSTAR Price Guide

As at 15 November 2009

Product	Price
Starter Pack	\$42.00/mth
Sports	\$16.00/mth
Sports Extra	\$8.00/mth <sup>o</sup>
1 General Entertainment Option	\$14.00/mth
2 General Entertainment Options	\$19.00/mth
3 General Entertainment Options	\$24.00/mth
Movie Network	\$13.95/mth
SHOWTIME	\$13.95/mth
Movie Network + SHOWTIME	\$27.90/mth
The Works Package	\$106.00/mth
World Movies	\$6.95/mth
Adults Only Monthly	\$24.95/mth
RAI (Italian)	\$13.95/mth
Antenna (Greek)	\$13.95/mth
The History Channel	\$2.95/mth
TVN	\$1/mth
GamesWorld – Mind Games	\$5.95/mth
GamesWorld – Playin' TV	\$5.95/mth
GamesWorld – The Arcade	\$5.95/mth
AUSTAR Magazine	\$3.50 per magazine
MyStar	\$14.95/mth
MyStar HD	\$14.95/mth
MyStar HD Access*	\$ 5.00/mth
Additional Outlet	\$19.95/mth per outlet
Multiroom Additional Outlet	\$12.95/mth per outlet
Holiday Service	\$19.95/mth

## Pay Per View Movies & Events

Product	Price
BOX OFFICE Movie	\$5.95 per movie <sup>^</sup>
Adults Only Single Session	\$8.95 per session
Main Event – Boxing/WWE Wrestling	Variable

Prices subject to change and inclusive of GST. <sup>o</sup>Only available to subscribers with Sports. <sup>^</sup>Can be viewed each time it screens until 5.59am. \*Customers must be a subscriber to MyStar HD. Remote means customers located in areas that AUSTAR considers a remote location. <sup>^</sup>New customers must pay MyStar installation and HD Start Up to receive MyStar HD. Where we refer to MyStar, we mean both MyStar and MyStar HD, unless we indicate otherwise.

## Connection/Transfer Charges

Product	Price
Standard Installation Pricing	\$99.95
Remote Installation Pricing	\$199.95
MyStar Installation (Upgrade)	\$0.00
Ground Mount Installation	\$149.95
Standard Additional Outlet Installation	\$29.95
Second Remote Additional Outlet Installation	\$29.95
Remote Additional Outlet Installation	\$149.95
Standard Move House	\$24.95
Remote Move House	\$99.95
MyStar Move House	\$24.95
Remote MyStar Move House	\$99.95
MyStar Installation (POS)	\$99.95
MyStar Remote Installation	\$199.95
MyStar Remote Upgrade	\$0.00
MyStar HD Start Up	\$100.00 <sup>+</sup>
MyStar to MyStar HD Tech Visit	\$55.00
MyStar to MyStar HD-DIY	\$0.00
MyStar Ground Mount Installation	\$149.95
MyStar Additional Outlet Installation	\$29.95
MyStar Remote Additional Outlet Installation	\$149.95
Second MyStar Remote Standard Additional Outlet Installation	\$29.95

## Service Fees

Product	Price
Replacement Smartcard	\$27.50
Replacement Decoder Box	\$300.00
Replacement MyStar Box	\$500.00
Replacement Remote Control	\$21.95
Replacement MyStar Remote	\$29.95
Service Call	\$55.00
Reschedule Visit Fee	\$25.00
Standard Relocation of Outlet	\$29.95
Standard Relocation of Satellite Dish	\$49.95
MyStar Relocation of Outlet	\$69.95

## Admin/Other Fees

Product	Price
Statement Fee	\$3.00
Late Payment Fee	\$16.50
Bank Account Direct Debit Dishonour Fee	\$11.00
Reconnect Fee	\$24.95
Early Termination Fee	\$250.00**
Non-Pay Reconnect Fee	\$49.95
Equipment Removal Fee	\$149.95

Prices subject to change and inclusive of GST. \*\*Or balance of the remaining fees within contract, whichever is lesser.